

## Our Conditions

- The student must pay the **welcome package** at booking time, through an electronic**transfer**, or depositing in the account of Servihousing. If your requested date is very previous to the contract's beginning date, we do not assure the availability of the accommodation , but we will facilitate you other similar alternatives.
- The deposit of the booking **WILL NOT BE REFUNDED** if it is canceled with less of 6 weeks in advance.
- **Payments** will be made in the 5 following days from the contract beginning date, with a penalti of € 50 per day late.
- The student must provide a **photocopy** of the passport, an approval letter from the center of studies and a passport-size photography at the incoming time (often facilitated in the course of booking accommodation).
- In some of the apartments the costs of **supplies** are included in the monthly payment. Please check the terms and conditions on which the contract is signed.
- **Smoking** is not permitted in the common areas of the house.
- Customers must **respect the community rules** of coexistence, taking into account the study and night timing.
- The **contract must be renewed** up to 45 days before the expiration date. If not, the renew will be subject to the availability of the housing.
- Servihousing is not responsible of any type of **theft** in the housing.

## Deposit

- Customer must pay the **deposit** of 1 or 2 months depending on the agreement with the homeowner at the contract signing, along with the corresponding monthly payment.
- The deposit **will be returned** at the end of the contract, on the basis of a review of common areas and private area. The bond will be returned in a period of 15-30 days.
- The deposit will be withdraw if there are **damages** produced by the abuse of the material, and there will be responsible all the tenants of the floor.
- The bail will be saved by Servihousing in case of **conflict** between the owner and the student. Servihousing will be the responsible to mediate in this point.